



LNS is a Swiss multinational company with more than 980 employees and a world leader in the development, manufacturing, and marketing of peripherals for machine tools. We are located near Biel, in the heart of the Grand Chasseral region.

To strengthen our Back Office department, we are looking for a



## Head of Back Office Europe 80-100%

### YOUR MISSION AND CHALLENGES

One of the key pillars of an ongoing transformation of the European Business Unit is the creation of a centralized Back Office organization, designed to deliver fast, reliable, and standardized operational execution across Europe.

As Head of Back Office Europe, your mission is to build and lead this organization, ensuring high-quality execution of core processes such as order handling, customer administration, spare parts processing, and invoicing. You will play a critical role in reducing administrative workload for Sales and Service teams, improving internal efficiency, and enabling a scalable and customer-centric organization.

#### In this role, your main responsibilities will include:

- Enhance Customer Experience: Enable better customer outcomes through efficient and reliable internal operations
- Build & Lead the Organization: Establish and lead a centralized European back-office team across multiple countries and sites
- Develop People & Capabilities: Build a high-performing team with strong ownership, skills, and accountability
- Optimize Order-to-Cash: Ensure fast, reliable, and accurate execution from quotation to cash collection, balancing efficiency with customer satisfaction
- Simplify & Streamline Processes: Eliminate inefficiencies, duplication, and manual work to reduce complexity

### YOUR PROFILE AND SKILLS

- You are a hands-on operational leader with a strong execution mindset. You thrive in transformation environments and have the ability to simplify complexity, structure organizations, and deliver results under pressure
- You have proven experience in back office, operations, supply chain, or operational management
- You are fluent in English, French and German (written and spoken); additional languages are a plus
- Proven experience leading and developing teams in a multi-site or international environment
- Pragmatic, results-oriented, and able to translate strategy into execution
- Solid experience with ERP and CRM systems

### WHY JOIN US?

An opportunity to join a human-sized industrial group in a technical and international environment, offering you a high degree of work autonomy and varied missions. LNS will allow you to thrive within a dynamic and passionate team, thanks to personalized development opportunities and a good work-life balance.

Discover more about our company: <https://lns-group.com/fr/carrieres/>

Interested? Apply now !  
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